

# **2020 Census Program Management Review**

## **Modeling and Analysis for the Cost-Quality Trade-Off**

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# Topics

- Evaluating cost and quality
- The Microsimulator

# Evaluating Cost and Quality

- Ideal
  - Want a simple measure of cost and quality for entire operation
  - Want to consider “downstream” effects
- Pragmatic
  - Not so simple; no one method
  - Cost and quality are difficult to measure
  - Must identify appropriate metrics

# Measuring Quality

- What to measure, and level of aggregation:
  - Geographic: nation, state, others
  - Demographic: race, Hispanic origin, age groups
- How to measure: sums of errors, absolute errors, weighted errors, . . .
- Standard of comparison, what to use as a baseline

# Measuring Cost

- Compatible with Census Bureau's cost model, cost estimates
- Rough measures
  - For example, NRFU: workload, weighted; number of visits
- Combining across operations, common measures
  - Dollars
  - Other measures for cost model, e.g., productivity

# Evaluating Cost and Quality, Summary

Determining appropriate metrics:

- Narrowing the list
- Which ones answer the proper questions?
- Which ones can we obtain accurately?

Two approaches to evaluating cost and quality:

- Analyze components one at a time
- Analyze from beginning to end

# The Microsimulator

# What is a Microsimulator?

- “Simulator”: Computer program that runs scenarios or options as specified, while introducing realistic randomness
- “Micro”: Starts at level of address, housing unit, person
- Allows us to run through scenarios many times, to see a **distribution of possible results**
- Input: Statistical models, data
- Output: Data, results, aggregates
  - Quality metrics: quality of census response, of census count
  - Cost measures: workload, visits; miles driven, productivity



# Primary Purpose of the Microsimulator

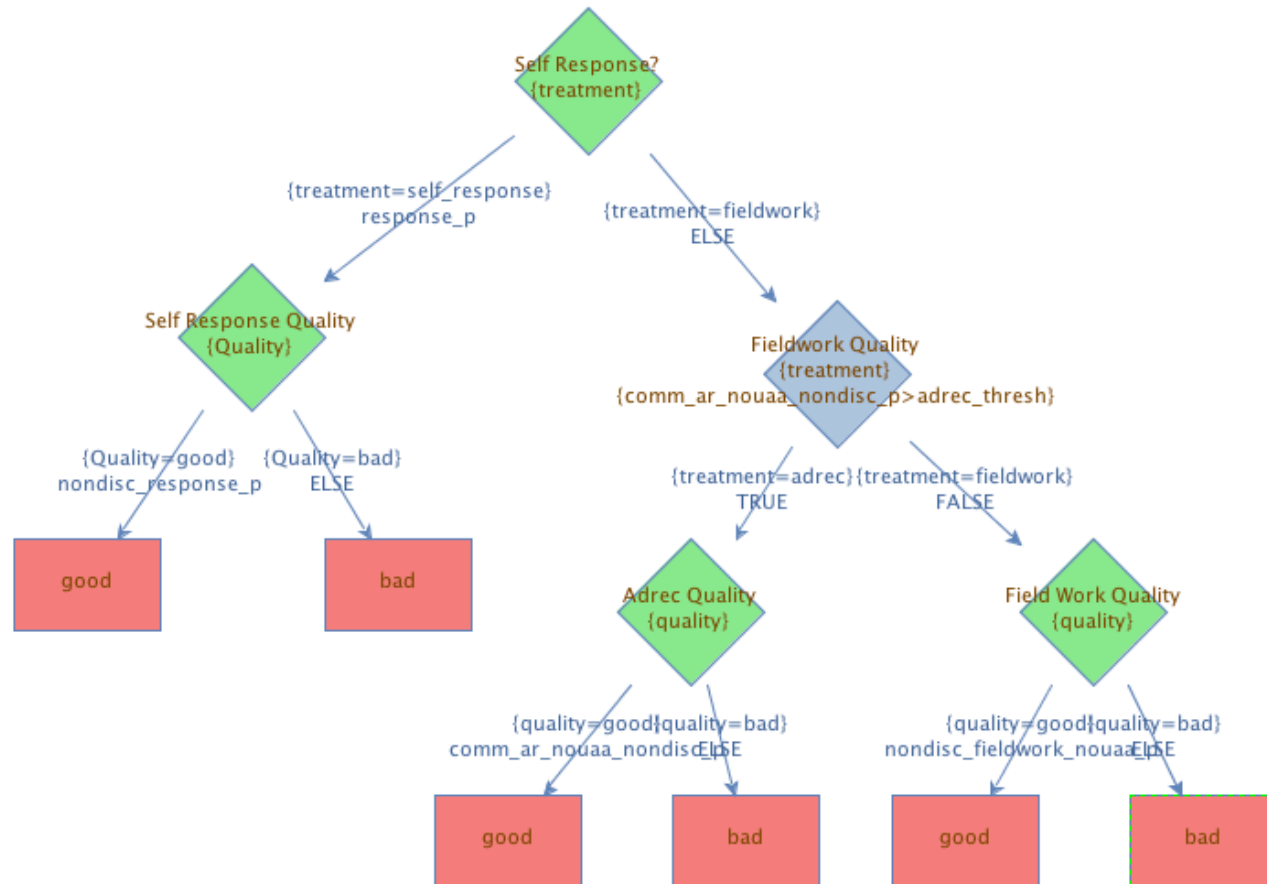
- Provides information on the trade-off between cost and quality; use it as we shape the design decision, the operational plan for the 2020 Census
- Replaces our prior efforts on life cycle analysis, by allowing us to:
  - combine various activities into options
  - evaluate the trade-offs

# Benefits of a Microsimulator

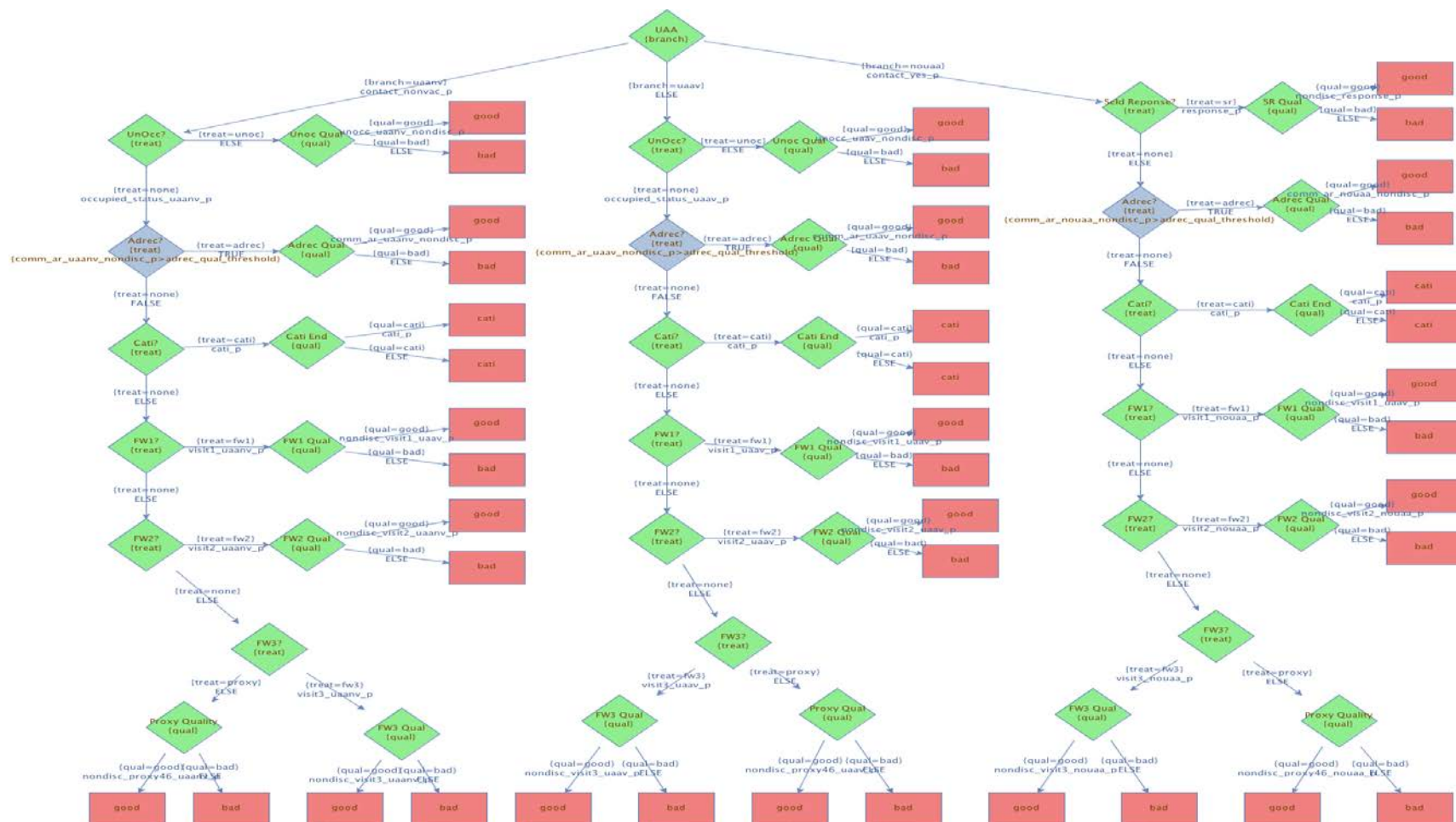
**Enables us to . . .**

- Simulate individual actions or decisions, then track the result through a *series* of actions

# Simulating a Series of Actions



# Simulating a Series of Actions (cont.)



# Benefits of a Microsimulator

## Enables us to . . .

- Simulate individual actions or decisions, then track the result through a *series* of actions
- Combine a string of activities into one complete “design option” or scenario

# Example of Activities

## Address Canvassing

- Option 1: canvass in field 100%
- Option 2: canvass in field 40%
- Option 3: canvass in field 20%

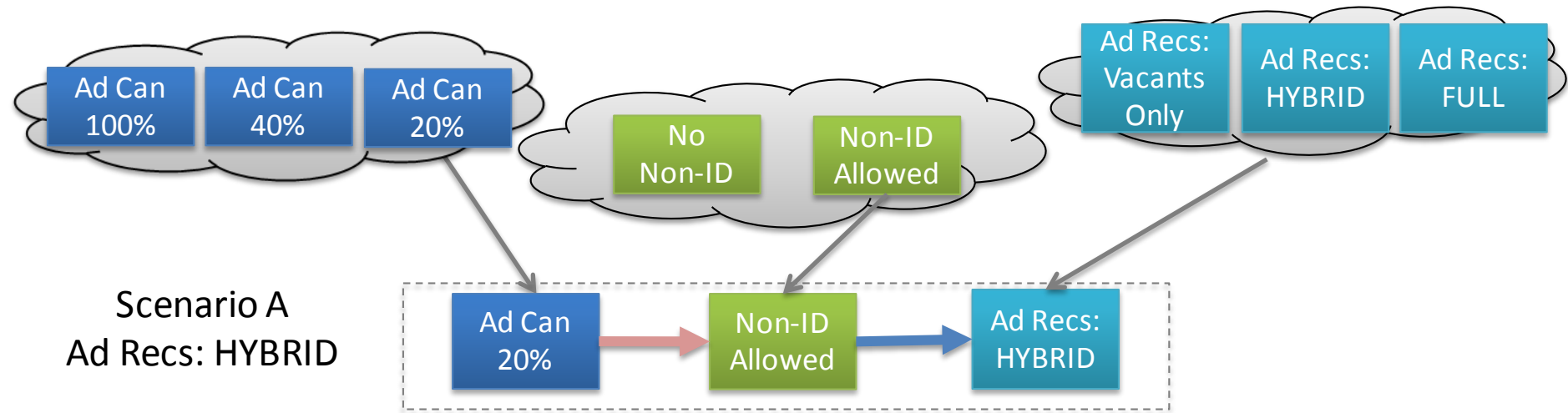
## Self-Response

- Option 1: internet, mail, non-ID not allowed
- Option 2: internet, mail, non-ID allowed

## Use of Administrative Records

- Option 1: remove vacants (and deletes) (VACANTS ONLY)
- Option 2: remove vacants, use Ad Recs after 1 NRFU visit (HYBRID)
- Option 3: remove vacants, use Ad Recs for all nonrespondents (FULL)

# Building a Design Option or Scenario



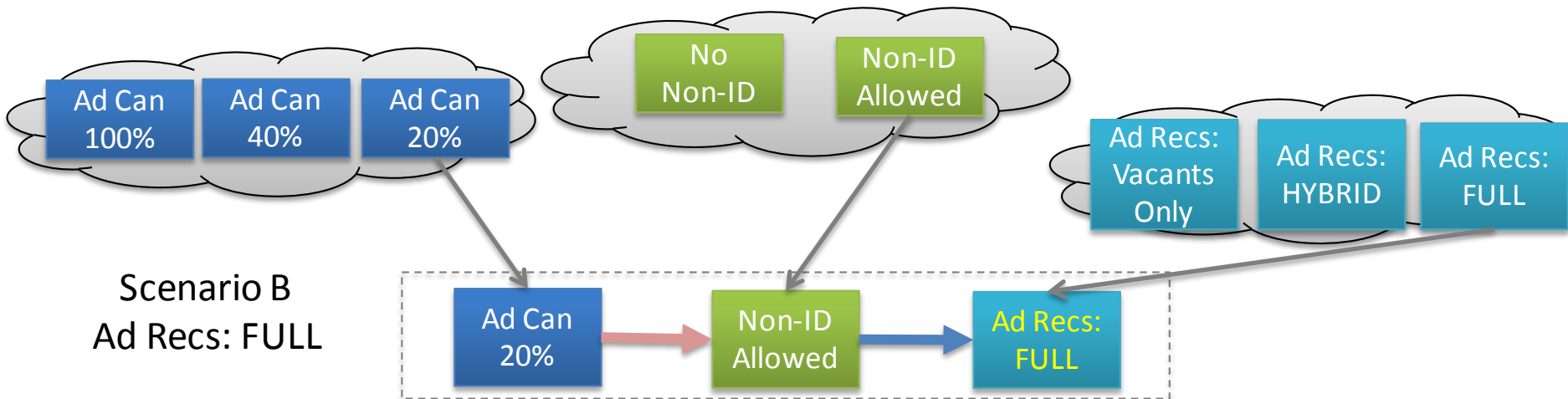
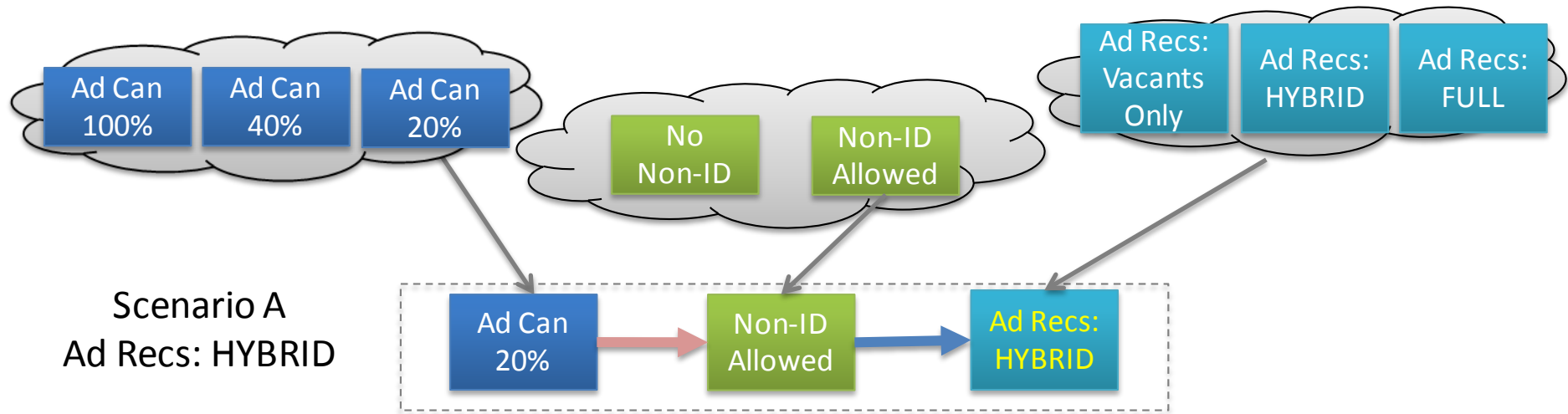
# Benefits of a Microsimulator

## Enables us to . . .

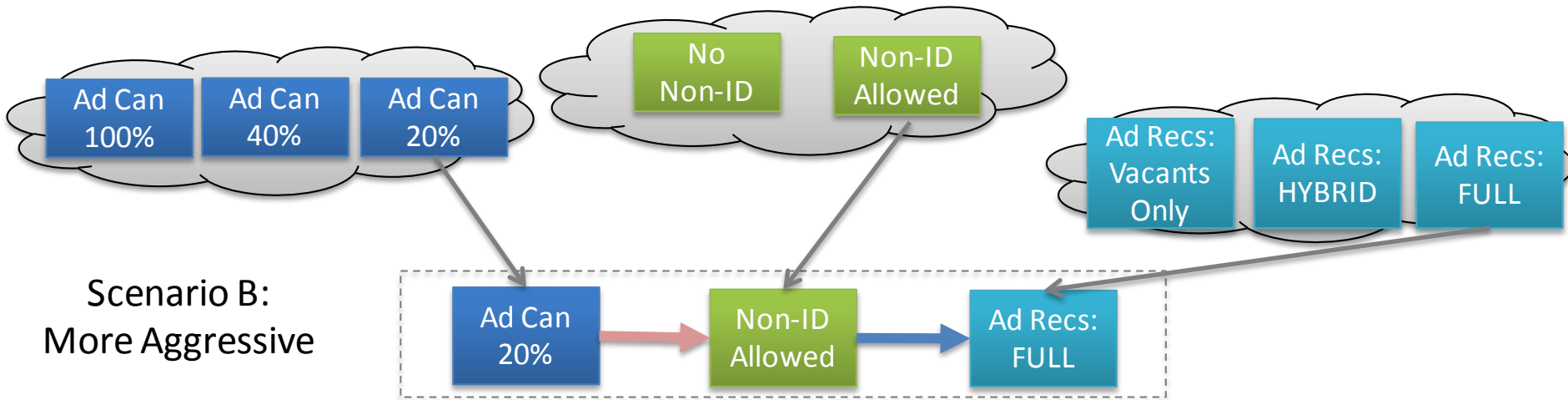
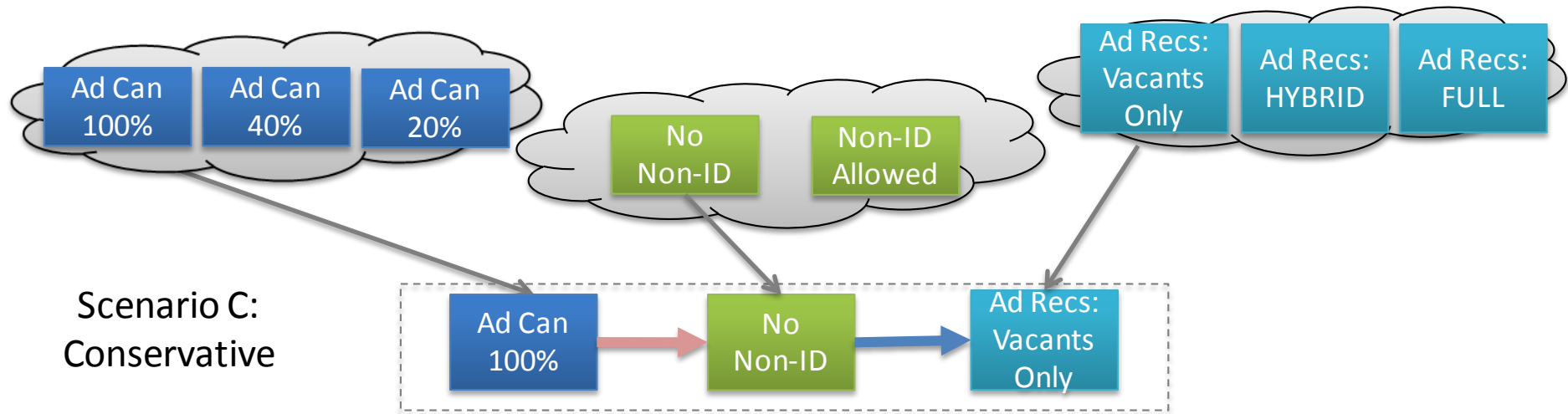
- Simulate individual actions or decisions, then track the result through a *series* of actions
- Combine a string of activities into one complete “design option” or scenario
- Compare two or more scenarios



# Analyzing Components One at a Time: Use of Ad Recs



# Analyzing from Beginning to End



# Benefits of a Microsimulator

## Enables us to . . .

- Simulate individual actions or decisions, then track the result through a *series* of actions
- Combine a string of activities into one complete “design option” or scenario
- Compare two or more scenarios
- Observe trade-off between, say, cost and quality
- Capture randomness at housing-unit level; see how this produces a range of potential aggregate results

# Comparing Cost and Quality

(each dot represents an iteration of the simulation)

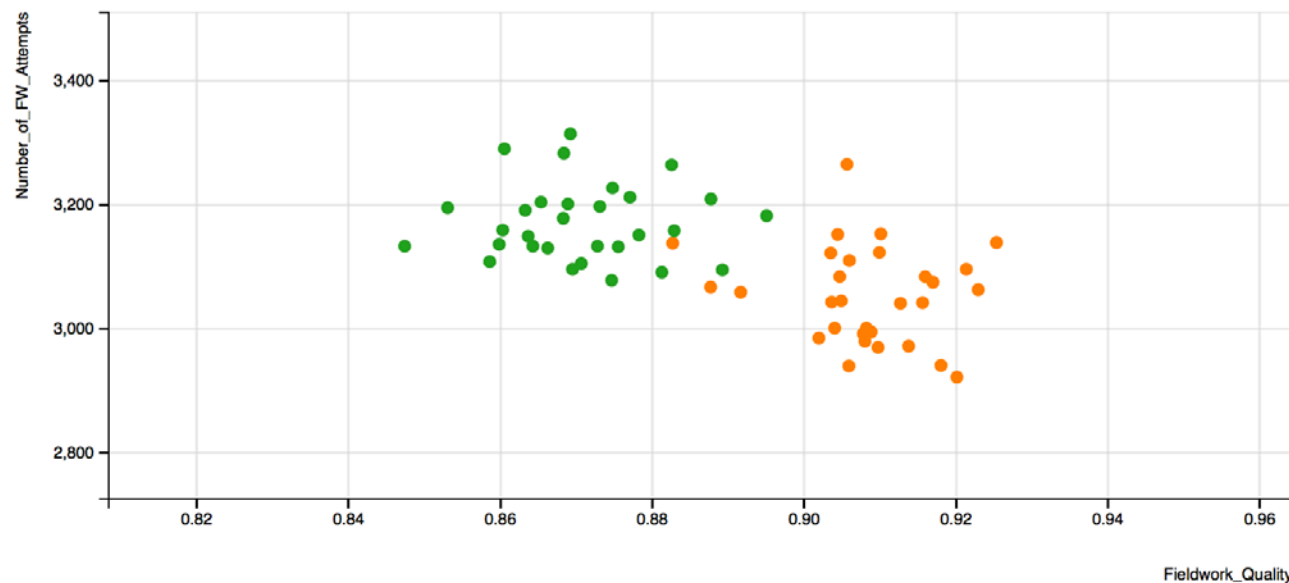
## Scatter Plot

Report by:

scenario repetition tea lco

Values:

scenario repetition CATI\_Responses Fieldwork\_Quality Number\_of\_FW\_Attempts Proxy\_Responses

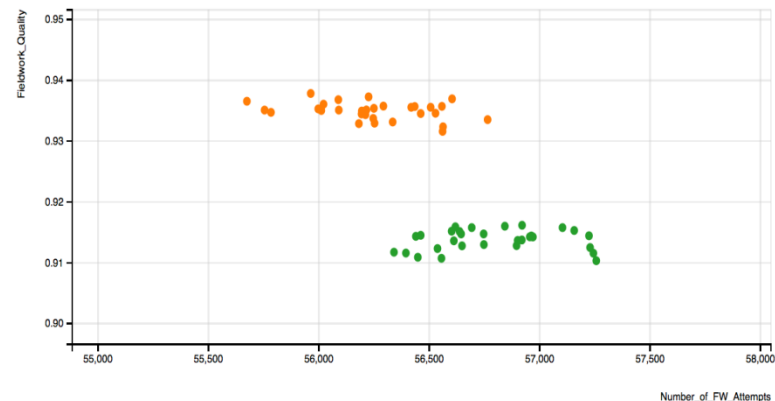
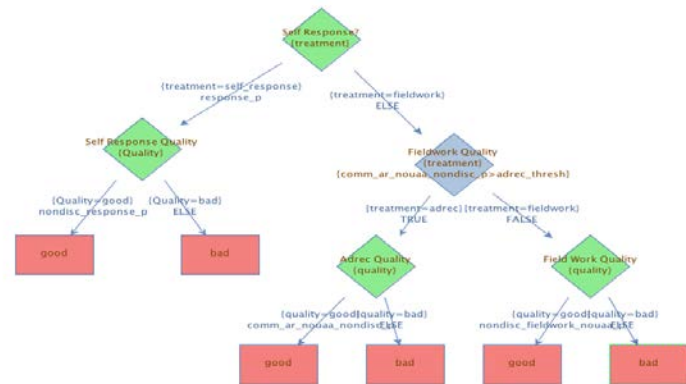


# Limitations of a Microsimulator

- Results are only as good as the models and input data
- Results rely on validity of assumptions
  - variation, randomness introduced
  - relationships between activities
- Developing, testing, and programming the underlying models: each is time intensive
- Computing time to run the simulation (many iterations) can be quite long

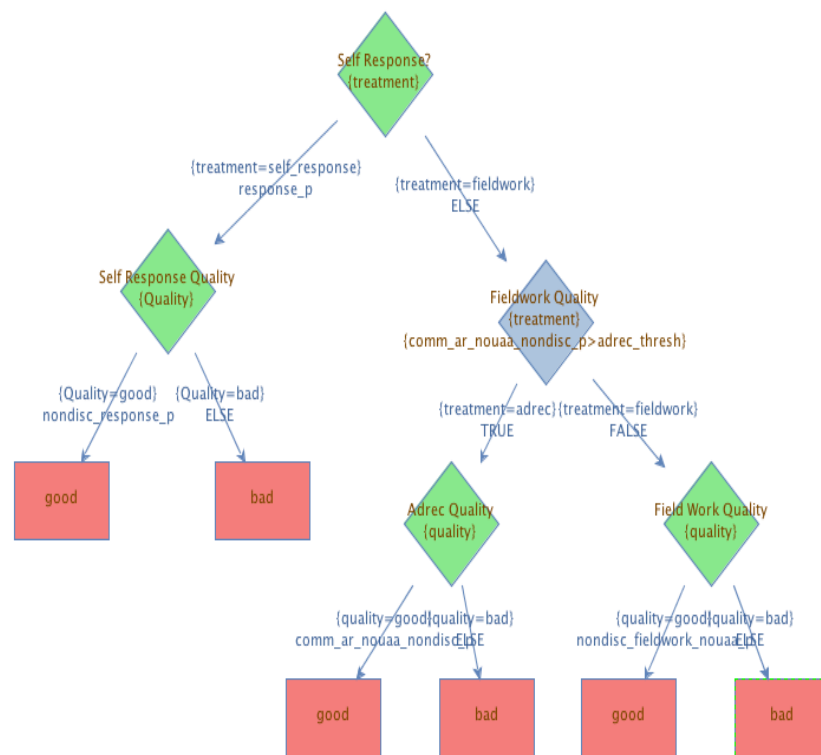
# Benefits of This Microsimulator

1. Specifying and building scenarios graphically
2. Changing input parameters
3. Visually exploring output data



# 1. Building Scenarios Graphically

- Generate logic diagrams, graphically specify scenarios
- Manipulate the graph; underlying Python code is generated *automatically*
  - simpler to build and change
  - increases coding accuracy



## 2. Changing Input Parameters

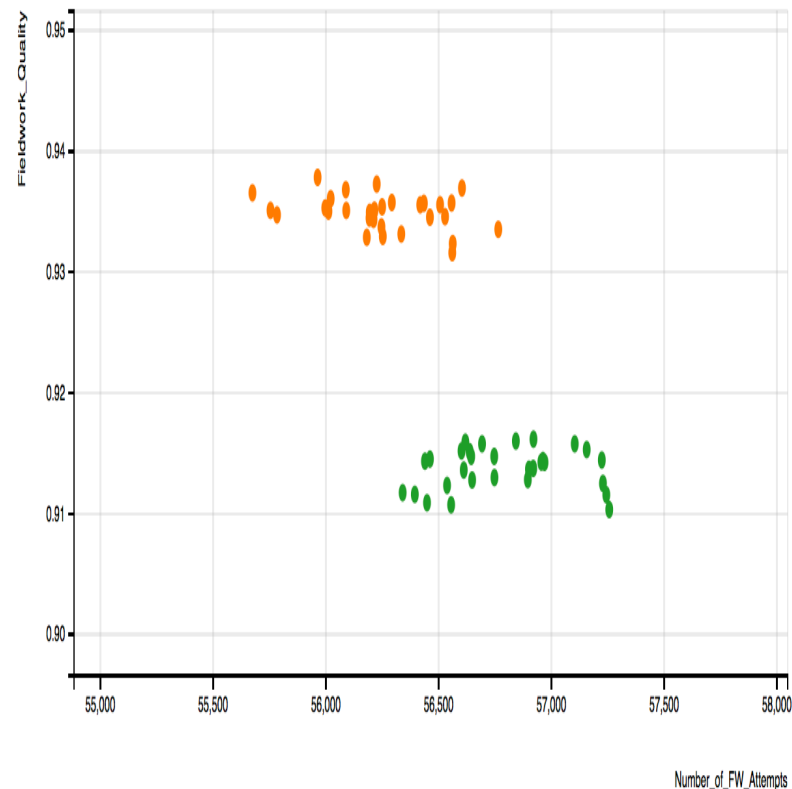
- For each unit (e.g., address), models produce, say,  
Pr{ unit responds via internet },  
Pr{ unit has “good” administrative records }, etc.
- Easy to change input parameter to, say,  $\text{Pr}\{ \dots \} + \Delta$ 
  - for all units
  - for a specified subset of units
- Allows us to easily compare results under differing inputs



# 3. Exploring the Output Data

Easy to explore results visually;  
change domains, metrics

- Aggregates: nation, states, etc.
- Demographic or other domains
  - race or origin of householder
  - used vs. didn't use admin records
- Cost metric
  - number of NRFU cases
  - total number of NRFU visits



# Current State of Microsimulator

- Developed two major activities:
  - self-response options
  - use (or not) of administrative records
- Currently developing models and gathering data for address canvassing options
- Simulation programmed in two languages (Python and SAS), for verification and risk mitigation

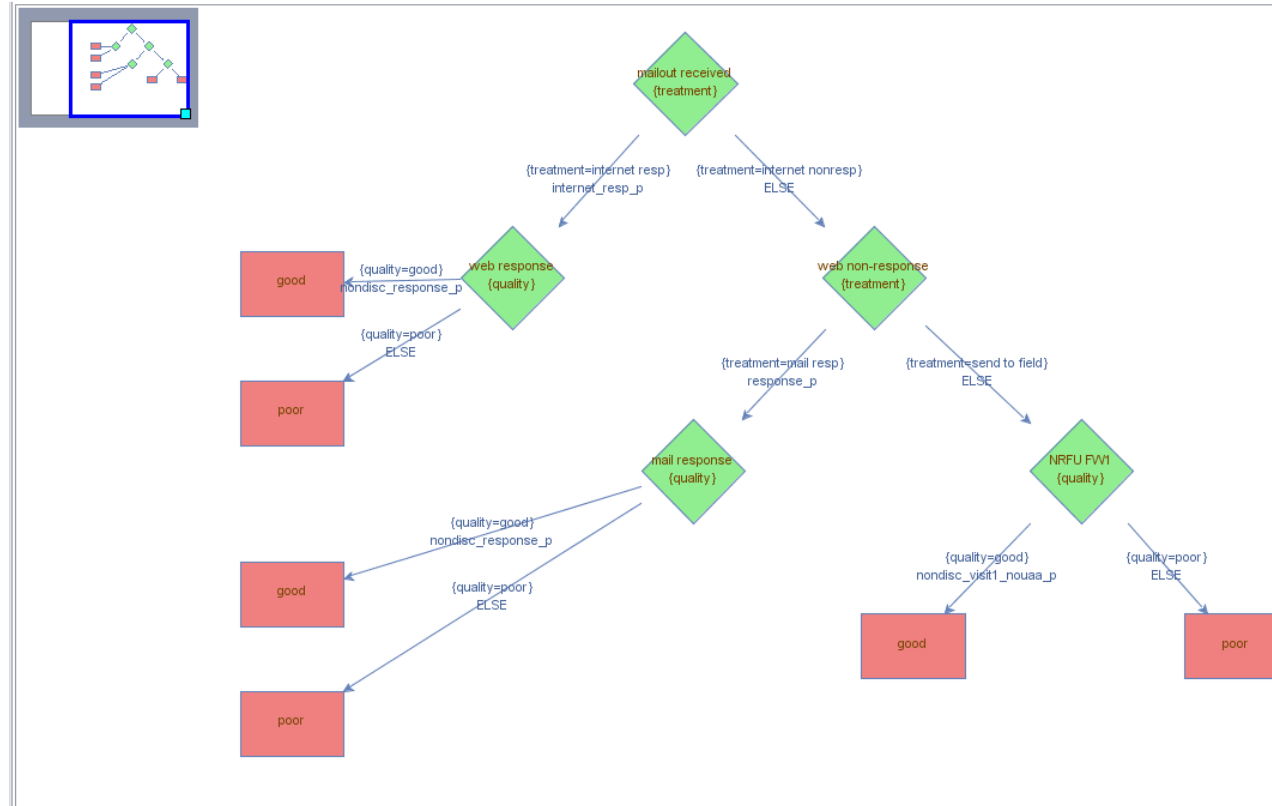
# Broader Application of Microsimulator

- **FY15:** Produce trade-off data for design decision, operational plan for the 2020 Census
- **Beyond FY15:** Refine models; add other census operations to the sequence; evaluate options
- **Eventually:** Share software with other parts of the Census Bureau; encourage adoption of simulation techniques and use of statistical models

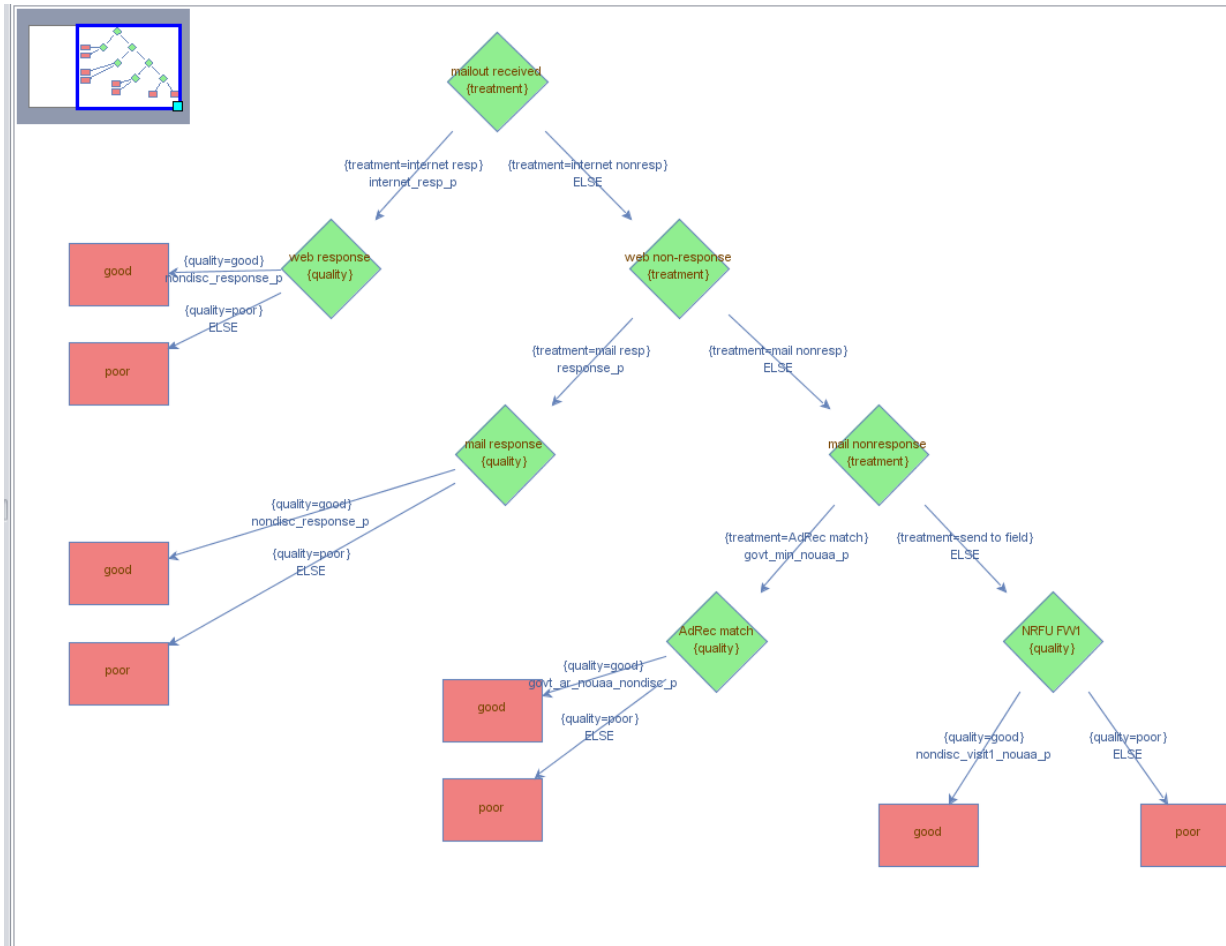
# Questions

[census.2020.program.management.review@census.gov](mailto:census.2020.program.management.review@census.gov)

# Building Scenarios Graphically (cont.)

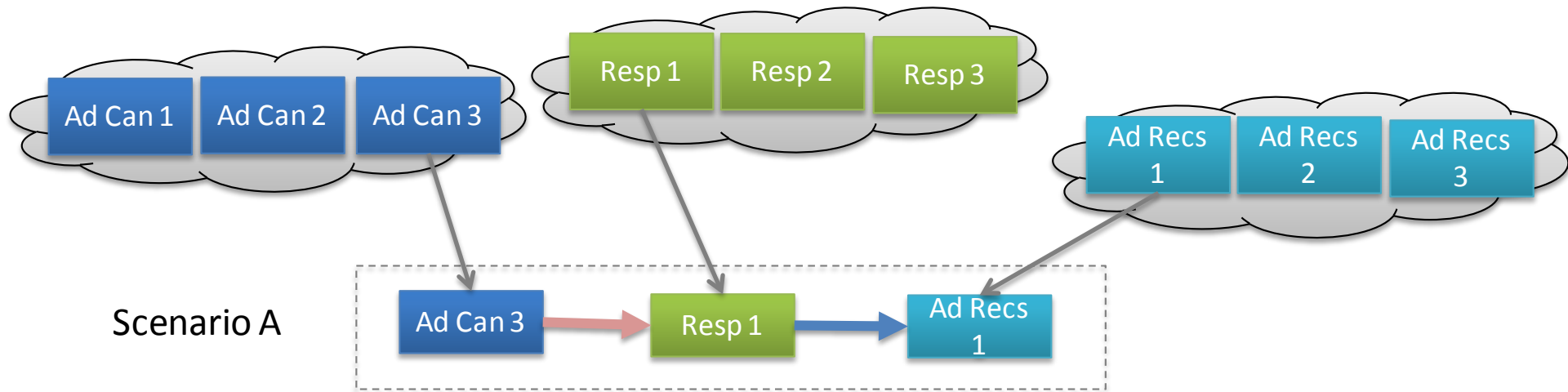


# Building Scenarios Graphically (cont.)



# Combining Activities

- Start with options for several activities; for example,
  - address canvassing
  - self-response
  - use of administrative records (or not)
- Select one option for each activity
- Combine the individual options into one “design option” or “scenario”



# Range of Resulting Values, Randomness

- The simulation produces “point clouds” showing the range of possible outcomes
- Which scenario works better on average?
- But how much uncertainty do Scenarios A, B incur?

